MEDIA RELEASE 

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Property management at the highest level. Globalworth has Quality Management System ISO 9001

Globalworth, the owner and manager of the largest office portfolio in Central and Eastern Europe has implemented a Quality Management System that has been certified under the ISO 9001:2015 standard. This is a confirmation of Globalworth’s high level of organisation for its procedures and at the same time the high quality of the services it provides as an owner-manager of its properties.

The ISO 9001 standard was set by the International Organization for Standardization, which is headquartered in Brno, and it is recognised throughout the whole world. It comprises a set of guidelines and requirements for quality management that must be implemented by any organisation that holds the certificate. The ISO 9001:2015 standard implemented by Globalworth Poland covers a comprehensive range of commercial property management activities.

“The high standard of Globalworth’s previous management practices meant that the implementation of the ISO system and the certification ran very smoothly. The participation and involvement of people from different departments in our company meant that all our management practices were formalised and are now monitored from start to finish,” says **Maciej Kamiński**, Head of Property & Facility Department at Globalworth Poland, and he adds: “When selecting the certification assessor, our choice fell on BSI, the renowned co-creator of international standards. Its years of experience in Poland and around the world as well as its total professionalism in its work with us only confirmed how right our decision had been.”

“All of our most important activities related to commercial and operational management have been standardised. Our team of over 30 people from the very beginning of the system being set up, took an active part in preparing, mapping out and adapting our procedures and the result is a living Quality Management System policy that worked from day one,” – says **Danuta Wojnarowska**, Property Manager with responsibility for Quality Management System at Globalworth Poland.

“Globalworth is an organisation that is 100% professional. Implementing the Quality Management System was an orderly undertaking and the certification was just a formality confirming that all requirements in every sphere had been met” – says **Andrzej Rezulak**, an assessor at BSI.

BSI, which operates on the basis of a Royal Charter is an institution involved in management systems that supports organisations in perfecting their operations. As the most experienced certification body in the world and a founder member of ISO, BSI is the leader in creating internationally recognised standards. It has both international and local companies across 193 countries among its clients. BSI Group began operating in Poland in 1999 and it also serves Czechia, Slovakia, Lithuania, Latvia, Estonia, Bulgaria and Romania.

ABOUT GLOBALWORTH

Globalworth is a listed real estate company active in Central and Eastern Europe, quoted on the AIM-segment of the London Stock Exchange. It has become the pre-eminent office investor in the CEE real estate market through its market-leading positions both in Poland and Romania. Globalworth acquires, develops and directly manages high-quality office and industrial real estate assets in prime locations, generating rental income from high quality tenants from around the globe. Managed by over 240 professionals across Cyprus, Guernsey, Poland and Romania, a combined value of its portfolio is €3.2 billion, as at 31 December 2021. Approximately 95.9% of the portfolio is in income-producing assets, predominately in the office sector, and leased to a diversified array of over 660 national and multinational corporates. In Poland Globalworth is present in Warsaw, Wroclaw, Lodz, Krakow, Gdansk and Katowice, while in Romania its assets span Bucharest, Timisoara, Constanta, Pitesti, Arad and Oradea.

For more information visit [www.globalworth.com](http://www.globalworth.com/) and follow us on [Facebook](https://www.facebook.com/globalworth), [Instagram](https://www.instagram.com/globalworth/), [LinkedIn](https://www.linkedin.com/company/globalworth/mycompany/?viewAsMember=true).

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